

How to block calls to/from a specific number

You must be logged in as an administrator to make these changes

Instructions:

1. Login to the [Business Portal](#) as a company administrator
2. Then click on site in the top menu and then select features from the left hand menu
3. Next, search for and click the cog icon next to the feature named calling rules
4. Then click on digit strings from the left hand menu and click the add digit string button and enter the details as required -> save.
5. Then, click digit plans from the left menu. From here, you can click the cog icon next to the digit string within the Outgoing / incoming digit string subpanel to block (restrict) calls to/from that number.

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