

How to reset the application password for a user? (Used for GoInt & Webex)

The below instructions will guide you on updating the application password for a user. This is the password which is used for applications like Webex or Go Integrator.

The steps differ slightly depending on whether you are signing in as a company administrator or an end-user:

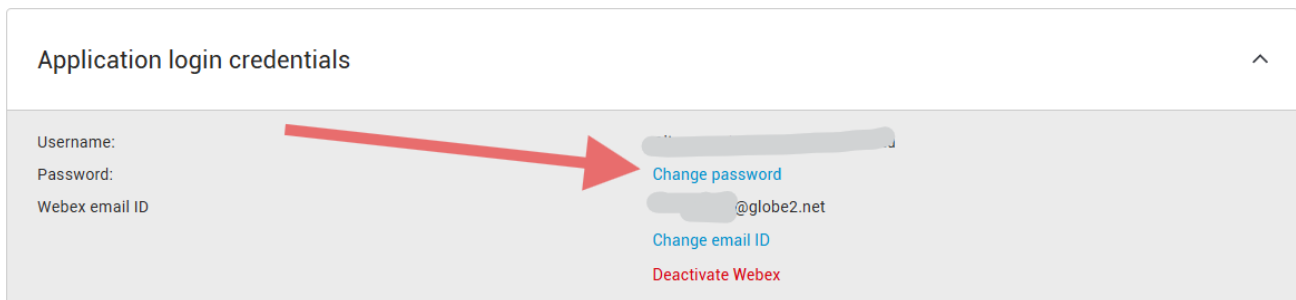
As a company admin:

1. Sign in to the [Business Portal](#)
2. When logged in click users from the top menu
3. Next, click on the username of the user you would like to reset the password for
4. Then, from the left-hand menu select applications and click change password as shown in the screenshot below.
5. You will then be directed to a screen where you can set the password yourself.

Applications

See a list of your available Applications, get updates, find where to download them from, and change your app password.

[Assist me](#)



As an end user:

1. Sign in to the [Business Portal](#)
2. From the left-hand menu, select applications
3. Then click change password as shown in the below image.
4. You will then be directed to a screen where you can set the password yourself.

Applications

See a list of your available Applications, get updates, find where to download them from, and change your app password.

[Assist me](#)

Application login credentials

Username:

Password:

Webex email ID

[Change password](#)

[@globe2.net](#)

[Change email ID](#)

[Deactivate Webex](#)

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