

# Customer Guides (Public)

- [How To Sync Your Heimdal Agent](#)

# How To Sync Your Heimdal Agent

To get the latest updates to your Heimdal application and assigned policy.

## Instructions:

### 1. Locate the Tray Icon:

Look for the **Heimdal Agent**  icon in the **system tray** (typically found in the bottom-right corner of the screen near the clock). You may need to click the **upward arrow (^)** to reveal hidden icons.

### 2. Right-Click the Heimdal Icon:

Once you find the Heimdal icon, **right-click** on it to open the context menu.

### 3. Select "Sync Policy":

In the menu, locate and click **"Sync Policy"** to update the policies.

### 4. Confirmation:

Wait a few moments as the agent synchronises with the latest policy settings.